Data Protection & Website Use Policy

Norse Properties Limited

Last updated: July 2025

1. Introduction

Norse Properties Limited ("we", "our", or "us") is committed to protecting your privacy and handling your personal data in a responsible and transparent way. This policy explains how we collect, use, store, and protect your data when you visit or interact with our website.

We are registered with the Information Commissioner's Office (ICO) and comply fully with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

2. Who We Are

Norse Properties Limited Registered Address: C/O Property Accounts Limited 59 Castle Street Reading RG1 7SN

Company Number: 14783945

Email: NorseProperties@outlook.com

Tel: 01332 492508

3. What Information We Collect

We may collect and process the following data:

- Your name, email address, phone number, and other contact details when you fill in a form or contact us
- Technical data such as your IP address, browser type, and how you interact with our site
- Information relating to any services you enquire about or sign up for

We do not collect sensitive personal data through our website.

4. How We Use Your Information

We may use your information to:

- Respond to your enquiries
- Provide services or information you've requested
- Improve our website and services
- Send you relevant updates, if you have opted in
- Fulfil legal and regulatory obligations

5. Lawful Basis for Processing

We process your personal data under one or more of the following lawful bases:

- Consent where you've given clear permission
- Contract where it's necessary for a contract with you or to take steps at your request before entering into one
- Legal obligation where we are required to comply with the law
- Legitimate interests where it is in our business interest and your rights do not override this

6. Sharing Your Data

We do not sell or rent your data. We may share it with trusted service providers who help us operate our website and deliver our services. These may include:

- Website hosting and IT providers
- Legal or regulatory authorities, where required

All third parties are required to keep your information secure and use it only in accordance with our instructions.

7. Data Storage and Security

We take appropriate measures to protect your data and ensure it is stored securely. We retain your personal information only as long as necessary to fulfil the purposes outlined in this policy or to comply with legal obligations.

8. Your Rights

You have the right to:

- Access the data we hold about you
- Request correction of inaccurate or incomplete information
- Request erasure of your data (in certain circumstances)
- Object to or restrict certain types of processing
- Withdraw consent where processing is based on consent
- Complain to the ICO if you believe your rights have been breached

To exercise your rights, contact us at NorseProperties@outlook.com.

9. Cookies

Our website uses essential cookies to ensure it functions correctly and provides a good user experience. These may include cookies for:

- Basic site functionality and security
- Contact forms or enquiry features

- Remembering your preferences (e.g. consent to cookies)

We do not use third-party advertising or analytics cookies. However, some third-party tools or embedded features (such as maps, videos, or forms) may place cookies.

You can control or disable cookies via your browser settings. Please note that disabling cookies may affect how the site functions.

We recommend reviewing your browser's help section for more information on managing cookies.

10. Third-Party Links

Our website may include links to other websites. We are not responsible for their privacy policies or practices, and we encourage you to read them separately.

11. Updates to This Policy

We may update this policy from time to time. Any changes will be published on this page, with the "Last updated" date at the top.

12. Contact Us

If you have any questions or concerns about this policy or how we handle your personal data, please contact:

Norse Properties Limited

Email: NorseProperties@outlook.com

Tel: 01332 492508

13. Consent and Data Removal

By submitting your details through our website, you are giving Norse Properties Limited permission to contact you in relation to your enquiry. We will never share your information with third parties for marketing purposes.

If at any point you would like to withdraw your consent or request that your data is removed from our records, please contact us using the details below:

Email: NorseProperties@outlook.com

Tel: 01332 492508